



National Instruments Implements OPNET Panorama™ for Web Application Performance Management Initiative

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Panorama has proven successful where traditional tools and approaches have fallen short. We previously spent an average of 2000 hours yearly on application performance issues and resolved only about 65% of the cases. With Panorama, we now resolve more than 95% of the reported cases and have been able to significantly reduce the mean time spent on each case.

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*Peco Karayanev
Web Systems Engineer
National Instruments*

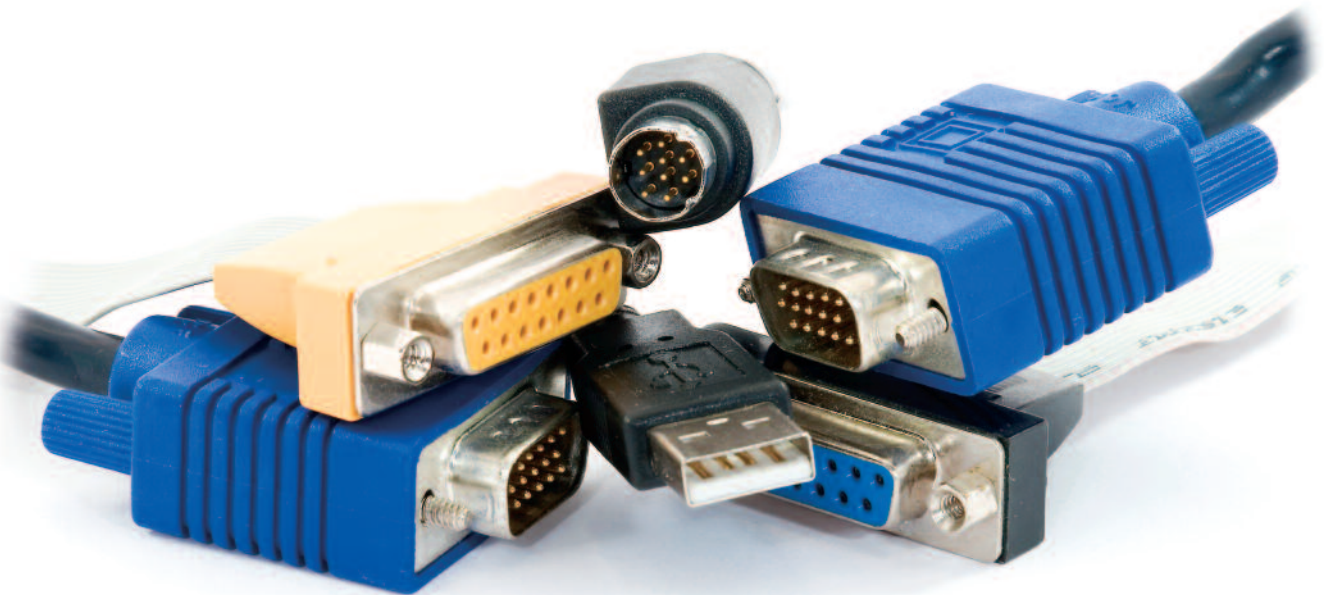
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please contact OPNET: info@opnet.com**

National Instruments has been a technology pioneer and leader in virtual instrumentation—a revolutionary concept that has changed the way engineers and scientists in industry, government, and academia approach measurement and automation. Headquartered in Austin, Texas, National Instruments has more than 3,900 employees with direct operations in nearly 40 countries.

National Instruments has deployed over 70 web-based J2EE applications to support the e-commerce, eCRM, services and community functions of its public Website NI.com. The performance and availability of these applications are increasingly critical

to the business. These applications have been growing in number and complexity, creating a complex distributed environment where troubleshooting is expensive and often challenging.

To address this need, National Instruments implemented a Web Application Performance Management Initiative last year, based on OPNET Panorama. Panorama has been instrumental in troubleshooting web application issues and determining their root causes. The Web Systems team is extremely pleased with the next-generation capabilities of Panorama, and the pace at which new features and enhancements are rolled out.



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