



## Daimei Telecom Improves Competitiveness and Accelerates Problem Resolution



*OPNET IT Guru provides exceptional added value to the services that our company provides, and has received positive feedback from our customers. We plan to continue using OPNET solutions to maintain superior service quality.*



**Yoichi Takashima**

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Daimei Telecom Engineering Corp.*

The Daimei Telecom Engineering Corporation is an integrated business solutions provider focusing on Internet, Broadband, and Mobile communications in Japan. To adequately meet customer demand and stay ahead of the competition, Daimei decided to incorporate OPNET solutions into their regular applications performance management process.

In one representative application review, access to a customer service database was reported as "slow" by about 30 seconds, over a one year period. OPNET's IT Guru suite immediately exposed a previously undetected bug in the database's code. OPNET's ACE™ Analyst technology recommended a good solution to the problem with a clear picture, based on detailed analysis of the application. The solution was then verified using OPNET's quick prediction feature. Reports were automatically generated and used to provide justification to management that application developers were needed to resolve the issue.

Today, the application responds in less than 3 seconds.

For more information,  
please contact OPNET: [info@opnet.com](mailto:info@opnet.com)



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