



Professional
Services

Professional Services for **VNE Server®**

OPNET's VNE Server® provides an on-line, continuously valid, integrated view of your network. Configuration, topology, and traffic data are collected automatically from network devices and third-party management tools and intelligently merged to create a unified network representation for network planning, engineering, and operations

OPNET offers a suite of professional services specifically designed to enable users to maximize the value they realize from their investment in VNE Server.



Training (Required)

Two (2) days of training at OPNET headquarters designed to provide your IT staff with the ability to operate and maintain VNE Server. This service is provided by OPNET's Applications Engineering & Training organization.

VNE Server Implementation Service (Required)

OPNET provides configuration, installation, data validation, and knowledge transfer services to integrate VNE Server into unique operational environments. This service is provided by OPNET's Professional Services organization. OPNET offers several implementation service options based on the customer's specific use case(s)*:

Service A. Network Routing Analysis: 8 delivery weeks

Service B. Capacity Planning Analysis (includes Service A): 9 delivery weeks

Service C. Application Analysis (includes Service A): 10 delivery weeks

**These services are based on 5,000 devices and 200,000 interfaces or fewer. For larger networks, additional implementation time may be required. Customization of VNE Server data collection adapters is not included.*

Administration Service (Recommended)

Periodic and ongoing maintenance and administration is recommended for VNE Server to ensure database integrity and accuracy. OPNET offers a service that provides the required maintenance and administration of VNE Server by experienced OPNET engineers. This service (provided by OPNET's Professional Services organization) is performed either remotely on a weekly basis, or on-site at the customer's premise on a monthly basis.

Full Time Staff Augmentation (Optional)

Given the dynamic nature of IT operations and evolving business demands, organizations may wish to outsource some of their network and application performance management functions. In response, OPNET offers full time, on-site staff augmentation services to perform daily IT performance analysis, planning, troubleshooting, and management. This service is provided by OPNET's Professional Services organization.