

M a n a g e d | **S e r v i c e s**

Network Configuration Auditing and Change Validation with IT Sentinel[®] and SP Sentinel[®]

OPNET Technologies, Inc. (OPNET) offers a turnkey managed service for Network Configuration Auditing and Change Validation based on IT Sentinel and SP Sentinel ("Sentinel"). Sentinel performs automatic network configuration audits and validates configuration changes before deployment to ensure network integrity, security, and policy compliance. This managed service includes planning, solution provisioning, customer facility integration, and network performance management by OPNET engineers. OPNET's engineers assist customers during proactive incident response before network performance problems adversely impact business operations. This managed service is ideal for customers who have a critical need to monitor and manage network health, performance, and integrity using outsourced staff and infrastructure.

Network Health and Performance Management

OPNET's Network Configuration Auditing and Change Validation service includes the complete outsourcing of the Sentinel solution and staff. OPNET uses Sentinel to ensure network health, performance, and integrity, providing on-site operational support to assist customers during incident response and remediation before performance problems adversely impact business operations. This managed service optionally includes full time, on-site professional services to perform daily IT performance analysis, planning, troubleshooting, and management of Sentinel

Managed Service Planning

OPNET engineers work directly with customers to plan and architect a global network configuration auditing, policy compliance, and change validation solution based on Sentinel. OPNET develops a comprehensive network performance management plan, which includes specifying and provisioning the necessary hardware and software at customer data centers.

Integration, Configuration, and Customization

OPNET integrates all hardware and software into the required customer data centers. Once implemented and tested, Sentinel is uniquely configured to generate the desired policy compliance, network difference, and other reports on a pre-determined schedule (e.g., weekly, monthly). OPNET also works with customers to recommend, develop, and deploy custom policy compliance rules and reports to meet unique requirements.

Full Solution Management

OPNET manages, administers, and maintains the Sentinel solution. OPNET examines all log files for errors and provides a report identifying any relevant problems with the recommended corrective action. Additionally, OPNET updates the Sentinel solution to reflect any changes in network devices, and performs any required updates to the software. OPNET also validates network difference and configuration audit reports based on the data collected from the production network.

For more information and a price quote, please contact:

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